

**LETTERS FROM HANDCART USERS AT MWANDAMA MILLENNIUM RESEARCH
VILLAGE, MALAWI**

[Translated from ciChewa to English by Elasto Chanza]

PATRICIA LAWRENCE - CART NUMBER MWM - 001

DEAR ARNOLD,

WE SINCERELY THANK YOU FOR THE HAND CARTS BECAUSE WE SEE MORE ADVANTAGES THAN DISADVANTAGES. **THE ADVANTAGES OF THESE HAND CARTS ARE** AS FOLLOWS:

WE ARE ABLE TO CARRY MORE THINGS AT ONCE eg I CAN CARRY 80kg OF MAIZE AT ONCE WITHOUT PROBLEMS, WATER, MANURE, AND MORE.

WE ARE FAR AWAY FROM THE MARKET AND MAIZE MILL, BUT WITH THE HANDCARTS WE ARE ABLE TO CARRY OUR GOODS TO THE MARKET OR MAIZE MILL, CARRYING ANIMAL FEEDS, CARRYING HARVESTS WITHOUT HAVING PROBLEMS. THESE **HANDCARTS ARE ALSO EASY TO PULL THAT OUR CHILDREN ALSO CAN PULL THEM EASILY.**

THE ONLY PROBLEM I SEE IS THAT IT IS VERY HARD TO CONTROL THE SPEED WHEN PASSING THROUGH A STEEP PLACE AND ALSO THE BOLTS HOLDING THE HANDLES ARE NOT STRONG IN A WAY THAT THEY BECOME SO LOOSE SLOWLY WHEN THE CART IS LOADED. THESE ARE THE PROBLEMS I HAVE DETECTED SO FAR.

ANOTHER PROBLEM EVERY ONE IS FACING IS THAT **DEMAND OF THE CARTS IS VERY HIGH** TO THOSE WHO DID NOT RECEIVE THE CARTS AND THIS IS CREATING A LOT OF ENMITIES AMONGST US, SO I THINK SOME THING SHOULD BE DONE TO MAKE SURE THAT PEOPLE SHOULD HAVE ACCESS TO THESE HANDCARTS AS SOON AS POSSIBLE.

YOURS SINCERELY, PATRICIA LAWRENCE - KUTSAMBA VILLAGE

ELLIAS NASIYAYA CART NUMBER MHP MWM 002

Dear Arnold,

I would like to comment on the goodness and the badness of the hand carts we received at Mwandama last year.

Since the time I received this cart It has been **a great help in my day to day life because with it I can carry up to 100 kg of items to the market**, maize mill, garden, borehole just to mention a few.

The wheels of this cart are not hard to push because they move comfortably without problems **and it doesn't need much power to operate it** unless if you overload it.

This cart is really good for the people living around these villages because this area has poor transport facilities and the introduction of these carts has reduced the transport problems in our area considering the fact that we are away from the market, hospital, bus station and maize mill.

The only problem I see here is that our village is on a high attitude and this cart is easy to operate on a flat area so it becomes very difficult to push it when you are going up or pulling it when you are going down. It also requires good paths where you can move it easily rather than moving it rocky or very narrow paths so for a better protection of it I try to avoid using short cuts when ever I am using the cart.

All in all I would like to thank you for **this cart it has been a great help to me and the whole family**. May the good lord Bless you abundantly.

Yours truly,
Ellias.

MUSSA ZAMBIA - CART NUMBER MWM - 003

DEAR ARNOLD,

I THANK YOU FOR THE FREE GIFT OF THE HAND CART YOU GAVE TO ME. I CALL THIS A FAVOUR OF GOD BECAUSE THROUGH THIS CART I HAVE BEEN ABLE TO CARRY OUT MY FARMING ACTIVITIES. THE ADVANTAGES OF THIS CART IS THAT **IT IS VERY EASY TO PUSH THAT EVEN CHILDREN ARE ABLE TO USE IT. BEING FAR AWAY FROM THE MARKET, WE CARRY RELATIVELY LARGE AMOUNTS OF OUR FARM PRODUCE TO THE MARKET AS COMPARED TO HOW WE COULD MANAGE IT CARRYING GOODS ON OUR HEAD. THIS YEAR I HAVE BEEN ABLE TO APPLY MORE MANURE TO THE GARDEN WHICH HAS ALSO LEAD TO MORE HAVESTS THIS YEAR IN MY GARDEN AS COMPARED TO THE PAST YEARS.** THE APPLICATION OF MANURE WAS EASY WITH THE PRESENCE OF THE HANDCART.

THERE IS ONLY ONE MAJOR PROBLEM I HAVE SEEN AND THIS PROBLEM IS THAT IT IS VERY DIFFICULT TO CONTROL SPEED AT A STEEP AREA. THIS A PROBLEM FOR US HERE, BECAUSE THIS AREA IS SO HILLY.

YOURS SINCERELY, MUSSA ZAMBIA - MWANDAMA VILLAGE

LEMBANI JOE - CART NUMBER MWM - 004

DEAR ARNOLD,

THE GREATEST ADVANTAGE OF THIS CART TO ME IS THAT **IT HELPS ME TO CARRY GOODS WHICH ONE PERSON CANNOT MANAGE TO CARRY AT ONCE USING HIS/HER HEAD.** SO IT WORKS THREE TIMES OR MORE THAN A MAN CAN CARRY USING HIS POWER. OUR AREA IS FAR FROM THE MAIN ROAD AND IT IS ON THE SAME MAIN ROAD WHERE WE FIND THE MARKET AND MAIZE MILL. BEFORE THE CARTS, WE WERE NOT ABLE TO CARRY MORE GOODS TO THE MARKET OF MAIZE TO THE MILL, BUT **NOW WE ARE ABLE TO CARRY UP TO 90kgs MAIZE TO THE MARKET OR MAIZE MILL.** WE SINCERELY THANK YOU FOR THIS HELP.

THE ONLY PROBLEMS WE ARE FACING IS THAT WE LACK THE BOLTS HOLDING THE HANDLES BECOMES SO LOOSE TIME AFTER TIME SO THIS BRINGS FEAR TO US BECAUSE WE DO NO KNOW WHERE WE CAN GET THE SPARE PARTS TO REPLACE THE LOST ONES.

WE ARE LOOKING FORWARD TO SEE HOW YOU ARE GOING TO HELP US SOLVE THIS PROBLEM.

TRULY YOURS, LEMBANI JOE - KUTSAMBA VILLAGE

JANA MPONDA - CART NUMBER MHP MWM - 005

ST AGNESS FP SCHOOL
P.O BOX 24
NAMADZI, ZOMBA
MALAWI.

DEAR ARNOLD,

THE PURPOSE OF WRITING THIS LETTER TO YOU IS ABOUT THE ADVANTAGES AND DISADVANTAGES OF THE HANDCARTS YOU GAVE TO US. IN MY POINT OF VIEW, **I SEE MORE ADVANTAGES THAN DISADVANTAGES** FROM THE TIME I RECEIVED THESE HANDCARTS UP UNTIL NOW.

THE ADVANTAGES OF THESE HANDCARTS TO ME AS AN INDIVIDUAL IS THAT I DON'T FIND PROBLEMS WHEN EVER I WANT TO CARRY THINGS BECAUSE THIS HANDCART HELPS ME TO CARRY MY GOODS TO THE MARKET, MAIZE MILL OR TO **DRAW WATER TO A BOREHOLE.**

BEFORE THE INTRODUCTION OF THIS CART I COULD CARRY EVERY THING ON HEAD FROM HOME TO THE MARKET OR MAIZE MILL AND THIS MADE LIFE TO BE HARD. I SINCERELY THANK YOU FOR THIS CART BECAUSE IT IS HELPING ME IN SO MANY WAYS OF WHICH I CANNOT MANAGE TO MENTION THEM ALL.

THE ONLY PROBLEM I SEE ABOUT THESE CARTS IS THAT WE DO NOT KNOW WHERE WE CAN GET SPARE PARTS IF ONE OF THEM BREAKS. FOR EXAMPLE EARLIER THIS WEEK ONE OF THE TUBES IN MY HANDCART BLASTED BECAUSE THE TUBE CAME OUT OF THE TIRE THROUGH THE SPACE BETWEEN THE WHEEL AND THE TIRE. RIGHT NOW I DON'T KNOW WHERE I CAN GET ANOTHER TUBE. THE HANDLES OF THESE HANDCARTS ARE NOT STRONG ENOUGH TO HOLD THE PRESURE EXERTED BY THE LOAD THIS MAKE THE HEADS OF THE BOLTS TO CREATE A SPACE AND ENTER THE WOOD THERE AFTER MAKING THE HANDLES SO LOOSE TO HOLD WHEN LOADED. I SUGGEST THAT SOMETHING MUST BE DONE TO SOLVE THIS PROBLEM.

LASTLY THESE CARTS ARE VERY HARD TO CONTROL ON A STEEP SLOPE ESPECIALLY TO THOSE PEOPLE WHO LACK ENERGY. SO I THINK SOME THING MUST BE DONE TO MAKE SURE THAT PEOPLE CAN BE ABLE TO CONTROL THE SPEED USING BRAKES IF POSSIBLE.

THANK YOU FOR THIS GIFT YOU GAVE ME IT IS REALY HELPING NOT ONLY ME, BUT THE REST OF MY VILLAGE.

SINCERELY YOURS, JANA MPONDA - NYOZANI VILLAGE

TEREZA MALOMBE CART # MHP MWM - 006

Dear Arnold,

I would like to thank you very much for this cart, **we were not happy to carry our items on our heads for a long distance,** but it was because we had no other way of carrying items that using our head.

This cart is mainly assisting us women who don't normally use bicycles than men. We can now transport our farm produce from the garden, draw water, going to the maize mill and even to the bus station using the same cart .

In our area we depend on Agriculture for our living, transporting items from the farm was a major problem but for me now it is not a problem with the presence of this cart.

Finally I have less to talk about the negative part because I make sure that I use it in the way that I can manage and the only task I find in this cart is that it requires power to control it on a higher ground.

Yours truly,

Tereza Malombe.

FATSIRENI MALATA - CART NUMBER MHP MWM - 007

DEAR ARNOLD,

I WANT TO THANK YOU FOR **THIS HANDCART** BECAUSE IT **IS HELPING ME IN SO MANY WAYS LIKE GOING TO THE MARKET, MAIZE MILL, WATER SOURCE, EVEN CARRYING HARVESTED MAIZE FROM THE GARDEN.** ALL THESE THINGS I HAVE MENTIONED WERE VERY DIFFICULT TO CARRY OUT WITHOUT THIS CART BUT NOW I HAVE NO PROBLEMS.

THE ONLY DISADVANTAGES OF THIS CART IS THAT IT HAS NO BRAKES SO THIS MAKES IT HARD FOR ME AS A WOMAN TO CONTROL IT ON A STEEP SLOPE.

APART FROM THIS THERE IS NO ANY OTHER PROBLEMS I SEE RIGHT NOW, FOR ME EVERYTHING IS JUST PERFECT.

YOURS SINCERELY, FATSIRENI MALATA - NYOZANI VILLAGE

BENARD SONGOLA - CART NUMBER MHP MWM - 008

SONGOLA NKHOMA BEN
C/O NYOZANI VILLAGE
MLOMBOZI PARISH
P.O BOX 11
NAMADZI

15 APRIL 2008

DEAR ARNOLD,

I AM VERY HAPPY TO WRITE THIS LETTER TO YOU AS I WANT TO EXPLAIN MORE ABOUT THE HAND CARTS YOU DISTRIBUTED TO US.

THESE HAND CARTS HAVE MORE GOOD WITH LITTLE PROBLEMS. ON THE PART OF GOODNESS, **THESE CARTS HELP US TO CARRY OUR GOODS WITHOUT PROBLEMS AND WE CARRY GOODS NOT LESS THAN 80kg AT ONCE A THING THAT WE CANNOT MANAGE TO CARRY ON OUR HEAD.**

WE ALSO SAVE OUR TIME WHEN WALKING BECAUSE IT IS SO EASY TO PULL WHICH MEANS WE CAN MOVE FASTER IF WE ARE IN HURRY OR SLOW IF NOT IN HURRY ACCORDING TO OUR WILL. THE WHEELS AND THE TIRES ARE SO STRONG THAT WE ARE ABLE TO MOVE OUR CART WHETHER ON A SANDY OR ROCK ROAD WITHOUT PROBLEMS. THE OTHER THING IS THAT WITH THE INTRODUCTION OF THESE CARTS THE ISSUES OF GOING TO THE MARKET, MAIZE MILL OR THE BUS STATION IS AN OLD STORY BECAUSE EVEN THOUGH THE DISTANCE IS LONG WE DON'T TAKE IT AS A PROBLEM BECAUSE **EVEN A YOUNG BOY OR GIRL CAN USE IT WITHOUT ANY PROBLEM.**

BESIDES ALL THOSE GOODIES I HAVE EXPLAINED, THERE ARE SOME FEW WEAKNESSES I SEE WHICH NEED TO BE IMPROVED.

EVEN THOUGH THESE CARTS ARE EASY TO PULL, THEY ARE MUCH HARDER TO PULL IF YOU LOAD THEM AND PASS THROUGH A STEEP SLOPE. OUR AREA IS FULL OF HILLS AND IT IS THESE HILLS, WHICH MAKE IT DIFFICULT FOR SOME THING WITHOUT BRAKES TO BE CONTROLLED BY MAN POWER. IT COULD HAVE BEEN MUCH EASIER FOR US IF OUR AREA WAS FLAT BECAUSE WE COULDN'T STRUGGLE FOR THIS AND MY SUGGESTION IS THAT NEXT TIME IF YOU ARE INTENDING TO GIVE US ANOTHER SET OF HAND CARTS, YOU SHOULD MAKE SURE THAT THEY ARE MADE WITH SOME BRAKES TO SUIT WITH THE CONDITION OF OUR AREA.

THE LAST THING IS THAT WE DON'T HAVE ACCESS TO SPARE PARTS HERE SO THAT WE CAN REPLACE THE SPARES WHENEVER THE OTHER ONE IS IN A BAD CONDITION. I THINK THAT THIS IS GOING TO BE A PROBLEM IF NO CONSIDERATION IS GOING TO BE TAKEN. IN OUR VILLAGE WE CONSIDER THESE HANDCARTS AS OUR CARS AND ANY CAR OR EVEN A BICYCLE NEEDS TO BE SERVICED. SO IF WE CAN NOT HAVE SPARE PARTS AVAILABLE IT MEANS OUR CARTS CAN NOT LAST ANY LONGER NO MATTER HOW STRONG THEY CAN BE.

LASTLY, I **WOULD LIKE TO THANK YOU FOR THESE HANDCARTS BECAUSE THEY ARE REALLY HELPING PEOPLE HERE. WE ANSWER SO MANY QUESTIONS FROM PEOPLE LIVING ON OTHER VILLAGES ASKING US HOW THEY CAN GET THESE CARTS.** THE STORY OF THESE CARTS HAVE GONE FAR HERE THAN YOU CAN IMAGINE SO WE ARE VERY GRATEFUL FOR THIS WONDERFUL OPPORTUNITY.

YOURS SINCERELY, BENARD SONGOLA - NYOZANI VILLAGE

JAMES KASAWALA - CART NUMBER MHP MWM - 009

DEAR ARNOLD,

I RECOMMEND YOU THAT YOU DID A VERY GOOD JOB BY DISTRIBUTING THESE HANDCARTS TO US IN THIS VILLAGE. I AM PROUDLY WRITING TO YOU WITH A WORD OF THANKS FOR A GOOD JOB WELL DONE.

I AM A FARMER AND I DEPEND ON FARMING FOR SURVIVAL. AS SUCH, THIS CART HELPS ME TO BE ABLE TO CARRY MANURE TO THE GARDEN AS MUCH AS I WANT IT TO BE. WE HAD PROBLEMS ON HOW WE COULD CARRY OUR GOODS TO THE MARKET, BUT NOW WE ARE ABLE TO DO THAT WITHOUT PROBLEMS.

HOWEVER, THERE ARE SOME FEW WEAKNESSES IN THESE HANDCARTS THAT THE HANDLES ARE NOT STRONG ENOUGH TO HOLD THE PRESSURE OF THE LOAD AND THIS MIGHT LEAD TO BREAKDOWN OF THE CART IF NOT MAINTAINED.

IT ALSO MOVES SO FAST THAT A CHILD OR SOME WOMEN CANNOT MANAGE TO WITHSTAND THE FORCE OF THE CART AT A STEEP PLACE.

YOURS TRULY, JAMES KASAWALA - MATCHADO VILLAGE

EDINA SIKWEYA - CART NUMBER MHP MWM - 010

DEAR ARNOLD,

I WOULD LIKE FIRST TO THANK YOU FOR THESE CARTS, YOU GAVE TO US, WE SHALL NEVER FORGET YOU FOR THIS WONDERFUL THING YOU DID TO US, MAY THE LORD BLESS YOU A LOT.

THESE HAND CARTS ARE NOW OUR MODE OF TRANSPORT IN THIS AREA AND THEY ARE BETTER THAN BICYCLES BECAUSE WITH A BICYCLE NO ONE CAN MANAGE TO CARRY SOMETHING WEIGHING UP TO 100kg AND WALK COMFORTABLY, BUT WITH A HANDCART WE CAN CARRY THAT CAPACITY AND WALK WITHOUT OBSTACLES.

WE USE THESE CARTS FOR DOMESTIC AND FARMING PURPOSES AND **THEY MAKE ANY JOURNEY OR WORK EASIER.**

SOME AREAS OF THESE CARTS NEED TO BE IMPROVED ESPECIALLY THE HANDLES AND ACCESS TO SPARE PARTS IS SERIOUSLY NEEDED.

LASTLY WHERE ARE WE SUPPOSED TO GO WITH OUR HANDCART IF WE FIND ANY PROBLEM WITH IT?

YOURS TRULY, EDNA SIKWEYA - MATCHADO VILLAGE

MADALITSO MATCHADO CART NUMBER MHP MWM - 011

Dear Arnold,

I would like to honor you for your suggestion of giving us these handcarts for free. This cart has a lot of advantages than disadvantages and the disadvantages are not so serious at all.

This cart have helped us save our money and time in the sense that instead of hiring an oxcart to carry our farm products, we have been able to use the handcart on our own to carry the items. Whenever we carried items to the market or maize mill, we would stop several times on our way resting because of the pain we felt upon carrying it. But now we can carry thing more than we carried with our head and we don't stop to rest but may be to talk to someone who can stop us.

This is an improvement and we know that for us to have these carts it took you some money and time for this to happen therefore I will do my best to make sure I take care of this cart so that it last long and continue to be a great help to me.

On the negative part, I only have little problems with the valve and if I can get a spare tube thing will be ok with me.

Apart from this I don't see any problem with this cart.

Yours truly, Madalitso.

CHRISTINA TAMBALA CART NUMBER MHP MWM - 012

Dear Arnold,

I would like to talk about the goodness or badness of this handcart. **This cart is good in several ways mainly in that it helps us to carry a lot of things at once.** From here to the market is a long distance that carrying something on our head cannot be easy but we use a cart on such a long distance.

The only problem I see with this cart is that it requires a good road to move it in an easy way it is also uncontrollable on a steep slope.

On behalf of my family members we are all grateful for this handcart because I can see there are more people out there who would to have it but they don't have access to it.

Yours truly, Christina Tambala.

GERALD NGAMILA CART # MHP MWM - 013

Dear Arnold,

If you had seen how many pages I have recorded my day to day use of the handcart, I think you could have required no evidence to prove whether these carts are helpful or not.

People's eyes were closed in the past they did not discover how good these carts were in our villages but now every body's eye is open, we have now discovered how good these carts are.

I use this cart in different ways e.g. **helping my wife to draw water, going to the maize mill and even if some body is sick we don't depend on that bush ambulance alone, we use the same ordinary cart to save the life of the patient.**

So you can see that **it is helping us a lot.**

My record book is almost full and very soon I will need another one and I just hope that it will be done as soon as possible.

On the negative part, this cart is hard to control when you are on a steep slope. It only requires much energy for one to control it.

It cannot last long if children are given to operate it more often because when they find it hard to control they just leave it and no wonder some people have encountered this problem.

I am very grateful to you for this wonderful gift. I can consider myself guilty if I can't thank you for this .

Yours truly, Benard.

MONICA STEPHANO - CART NUMBER MHP MWM - 014

DEAR ARNOLD,

IT IS WONDERFUL TO SEE HOW THESE CARTS ARE HELPING USE, **WE NO LONGER HAVE PROBLEMS IN GOING TO THE MAIZE MILL, CARRYING MANURE AND FARM PRODUCE** JUST TO MENTION A FEW. PEOPLE HERE ARE RECOMENDING THE WORK YOU DID TO DISTRIBUTE THESE CARTS TO US BECAUSE **THEY ARE CHANGING PEOPLES LIVES.**

ON THE NEGATIVE SIDE, THE MAIN PROBLEM IS THAT THE HANDLES ARE NOT STRONG, THEY CAN EASLY BREAK AND SOME ARE ALREADY BROKEN. WE ALSO DON'T KNOW WHARE WE CAN GET SPARES. PLEASE HELP US IN THIS PART BECAUSE I ALSO HAPPEN TO BE A VICTIM OF HAVING A CART WITH BROKEN HANDLES.

YOURS TRULY, MONICA STEPHANO - MWANDAMA VILLAGE

MERIA JUMBE - CART NUMBER MHP MWM - 015

DEAR ARNOLD,

I AM VERY HAPPY THAT YOU HAVE GIVEN ME A CHANCE TO EXPRESS MY VIEWS OF HOW GOOD OR BAD THESE CARTS ARE.

ABOVE ALL THE THINGS WE HAVE BEEN GIVEN HERE AT MILLENIUM VILLAGE, **I CONSIDER THE HANDCARTS TO BE THE MOST IMPORTANT GIFT BECAUSE IT HAS REALY MINIMISED THE TRANSPORT PROBLEM IN OUR AREA.**

IF THERE ARE SOME CASES OF SOME CARTS BEING IN BAD CONDITIONN, IT IS BECAUSE THEY ARE OVER USED BECAUSE THERE IS A HIGH DEMAND OF PEOPLE WILLING TO USE THEM EVERY DAY. THIS

JUST MEANS THAT EVERY ONE IN OUR AREA HAS KNOWN HOW IMPORTANT THESE CARTS ARE IN OUR DAILY LIFE.

ON MY SIDE AS A WOMAN, I SEE NO PROBLEM WITH MY CART BECAUSE I MAKE SURE THAT I LOAD ONLY THOSE THINGS THAT I CAN MANAGE TO CARRY ON MY CART.

YOURS SINCERELY, MERIA JUMBE - KAMALO VILLAGE

ELIZABETH MPULULA - CART NUMBER MHP MWM - 016

DEAR ARNOLD,

THESE HANDCARTS ARE VERY GOOD AND THEY ARE REALLY HELPING US IN SO MANY WAYS, LIKE: GOING TO THE MARKET, MAIZE MILL EVEN **HELPING US DURING THIS HARVESTING TIME TO CARRY OUR HARVESTS TO OUR HOMES.**

THE ONLY PROBLEM WITH IT IS THAT IT IS HARD TO CONTROL ITS SPEED WHEN PASSING THROUGH A PLACE WHICH IS SO STEEP. ANOTHER THING IS THAT THE BOLTS HOLDING THE HANDLES ARE NOT STRONG AND THIS MAKES IT DIFFICULT FOR US TO OPERATE IT VERY WELL.

ALL IN ALL, WE SEE MORE STRENGTH THAN WEAKNESSES ABOUT THESE CARTS.

YOURS TRULY, ELIZABETH MPULULA - NYOZANI VILLAGE

IDA LUWERA - CART NUMBER MHP MWM - 017

DEAR ARNOLD,

I SINCERELY THANK YOU FOR THE HANDCARTS YOU GAVE TO US, **THESE HANDCARTS ARE REALLY HELPING US, ESPECIALLY WE WOMEN WHO ALWAYS USE OUR HEADS TO CARRY THINGS. WE WERE NOT HAPPY TO CARRY GOODS ON OUR HEAD** ON OUR WAY TO THE MARKET OR MAIZE MILL, BUT IT WAS BECAUSE WE COULDN'T SEE ANY OTHER WAY WE COULD USE TO CARRY THINGS. **THE INTRODUCTION OF THESE HANDCARTS OPENED OUR EYES AND NOW WE ARE NOT STRUGGLING IN CARRYING OUR GOODS AS BEFORE.**

BEING AWAY FROM MAIZE MILL AND MARKET, **WE NO LONGER FEEL THE PAIN WE FELT BEFORE,** BECAUSE WE ONLY USE OUR HANDS TO PULL THE CART. **OUR LIVES HAVE IMPROVED NOW BECAUSE WE HAVE FOUND A NEW WAY OF CARRYING OUR THINGS** THROUGH YOU.

TO BE HONEST ENOUGH, I SEE NO PROBLEMS WITH THESE CARTS BECAUSE WHAT I KNOW IS THAT FOR EVERY THING TO LAST LONG IT NEEDS PROPER CARE. WITH THE INSTRUCTIONS WE WERE GIVEN ON HOW TO CARE FOR THESE CARTS, I AM ABLE TO USE IT WITHOUT PROBLEMS. MANY PEOPLE ARE COMPLAINING THAT THESE CARTS ARE HARD TO CONTROL AT A STEEP SLOPE. THIS IS TRUE, BUT ALSO NOT TRUE BECAUSE I DON'T THINK I CAN FIND DIFFICULTIES ON A SLOPE IF I DO NOT OVERLOAD IT. IT IS ONLY THOSE PEOPLE WHO OVER LOAD THAT FACE THAT PROBLEM.

THE ONLY PROBLEM I CAN MENTION IS THAT **DEMAND OF THE CARTS IS VERY HIGH BECAUSE PEOPLE HERE HAVE REALISED HOW GOOD THESE HANDCARTS ARE TO US,** SO I FEEL IT TO BE A PROBLEM BECAUSE IT IS CREATING ENMITIES AMONGST OURSELVES HERE WHEN EVER YOU STOP SOME BODY FROM USING IT.

I SAY THANK YOU ONCE AGAIN.

YOURS SINCERELY, IDA LUWERA - KUTSAMBA VILLAGE

ROSE CHIKAKUDA - CART NUMBER MHP MWM - 018

ROSE CHIKAKUDA
GALA ESTATE
P.O BOX 20
NAMADZI

DEAR ARNOLD,

I WOULD LIKE TO THANK YOU BECAUSE OF THE HANDCARTS YOU SENT TO US WITH THE AIM OF **MINIMISING THE PROBLEM OF CARRYING GOODS ON OUR HEAD FOR A LONG DISTANCE DUE TO LACK OF TRANSPORT IN OUR AREA.**

WE HAVE BEEN HAVING PROBLEMS IN GOING TO THE MARKET, MAIZE MILL OR BUS STATIONS BECAUSE THE SITES OF THESE ARE FAR AWAY FROM OUR VILLAGE. SINCE THE TIME YOU INTRODUCED THE HANDCARTS TO US **WE HAVE BEEN ABLE TO CARRY OUR GOODS USING THE CARTS TO THE MARKET, MAIZE MILL OR BUS STATION.**

THESE CARTS ARE REALLY HELPING US SO MUCH BECAUSE APART FROM TAKING IT TO THE MENTIONED PLACES, **WE ALSO USE IT TO DRAW WATER FROM A BOREHOLE, CARRYING MANURE TO THE GARDEN, VEGETABLES FROM THE GARDEN TO OUR HOUSE AND CURRENTLY WE ARE USING THE SAME CARTS TO TRANSPORT HARVESTED MAIZE FROM THE FIELD TO OUR STORE HOUSE.**

THE ONLY PROBLEM I SEE WITH MY CART NOW IS THAT THE BOLTS HOLDING THE HANDLES ARE SO LOOSE AND THIS MAKES IT DIFFICULT TO LOAD MORE GOODS IN IT BECAUSE IT CAN EASILY BREAK AT ANY TIME. SOME TIMES IT IS ALSO VERY HARD TO CONTROL ITS SPEED ON A STEEP PLACE BECAUSE IT ONLY REQUIRES PHYSICAL POWER TO CONTROL THE SPEED. THIS MEANS THAT IF YOU LOAD YOUR GOODS AND HAVE LESS POWER AT A STEEP SLOPE YOU ARE PRONE TO LOSE CONTROL OF YOUR CART WHICH CAN RESULT IN EITHER YOU BEING INJURED OR BREAKING THE CART.

APART FROM THESE FEW MENTIONED PROBLEMS, I SEE MORE GOOD THAN BAD ABOUT THESE HAND CARTS AND ON BEHALF OF ALL MEMBERS OF MY FAMILY WE SAY THANK YOU FOR THIS GIFT YOU GAVE TO US.

SINCERELY YOURS, ROSE CHIKAKUDA - KUTSAMBA VILLAGE

FYSON MWANDAMA - CART NUMBER - 019 (BUSH AMBULANCE)

DEAR ARNOLD,

ON BEHALF OF ALL THE PEOPLE IN MY VILLAGE AND THE SURROUNDING VILLAGES, WE WOULD LIKE TO THANK YOU FOR THE EFFORT YOU MADE TO GIVE US THIS AMBULANCE. OUR VILLAGE IS FAR FROM THE HOSPITAL AS WELL AS FAR FROM THE MAIN ROAD, SO WHENEVER SOMEBODY IS SICK WE WERE FORCED TO PICK HIM/HER ON A STRETCHER ON OUR WAY TO THE HOSPITAL, OR WE WERE USING A BICYCLE IF THE PATIENT WAS NOT VERY SICK. THIS MADE IT DIFFICULT FOR US TO SAVE SOME BODY'S LIFE WHEN MEDICAL ATTENTION WAS SERIOUSLY NEEDED, BECAUSE IT WAS SO HARD FOR US TO MOVE FASTER WITH A PATIENT ON A BICYCLE OR STRETCHER.

THE INTRODUCTION OF **THIS CART MADE IT EASIER FOR US TO CARRY A PATIENT TO THE HOSPITAL** BECAUSE IT DOESN'T REQUIRE MORE PEOPLE TO PULL IT. AS A RESULT IT IS THE ONLY FASTEST WAY OF TRANSPORT TO THE HOSPITAL FOR THE PEOPLE LIVING AROUND THIS AREA.

THIS CART DOES NOT REST BECAUSE IT IS USED BY PEOPLE FROM MORE THAN 6 VILLAGES AND MANY PEOPLE ASK US HOW WE GOT THIS AMBULANCE AND HOW THEY CAN GET IT. SO IN SHORT THIS CART IS A GREAT HELP TO US.

ON THE NEGATIVE SIDE, WE ARE HAVING PROBLEMS WITH THE HANDLES, AND AS OF NOW, THIS HANDLE PROBLEM HAS MADE IT DIFFICULT FOR US TO USE IT. AGAIN BECAUSE THEY ARE COMPLETELY DAMAGED AS I SAID BEFORE THAT IT DOES NOT REST.

MOST OF THE TIMES WE TRAVEL AT NIGHT WITH A PATIENT AND IF WE APPROACH THE MAIN ROAD IT MAKES IT DIFFICULT FOR THE DRIVERS TO SEE US BECAUSE IT DOES NOT HAVE REFLECTORS, SO WE THINK REFLECTORS CAN HELP US AT NIGHT.

THIS IS ALL WE CAN SAY ABOUT THIS AMBULANCE AND ONCE AGAIN WE SAY THANK YOU FOR THIS HELP.

YOURS SINCERELY, FYSON MWANDAMA - MWANDAMA VILLAGE

ANNY NYAKA - CART NUMBER MHP MWM - 020

DEAR ARNOLD,

I WOULD LIKE TO THANK YOU FOR THESE HANDCARTS WE HAVE NOW REALISED HOW GOOD THESE CARTS ARE TO US ON OUR DAY-TO-DAY LIFE. DESPITE LIFE WAS HARD BEFORE THE INTRODUCTION OF THESE CARTS BECAUSE WHEN EVER WE THOUGHT OF CARRYING THINGS **WE HAD NO ANY OTHER OPTIONS THAN USING OUR HEAD TO CARRY OUR THINGS.** IN OUR VILLAGES HERE **WOMEN ARE THE FIRST VICTIMS OF CARRYING THINGS ON THEIR HEADS THAN MEN. SO THESE CARTS ARE HELPING WOMEN AND CHILDREN** THAN MEN.

TO BE HONEST, I SEE NO PROBLEMS WITH THESE CARTS AND IF AT ALL THERE IS A PROBLEM IT IS JUST THAT THEY ARE VERY FEW THAT THE PEOPLE LIVING HERE.

YOURS TRULY, ANNY NYAKA - MWANDAMA VILLAGE